



Building Community Across Borders since 1978

Volunteer Insurance Information

Corazón is committed to your safety and wants to make sure your experience as a volunteer is supported by the comfort of knowing you have some help in the event of an accident. Corazón has never had anyone use this insurance, but we like to be able to make you feel as safe and secure as possible while you are with us! If anything were to happen to you while in Mexico, please inform your Corazón trip coordinator immediately.

When you sign-up for a project online, you are automatically signing up for volunteer insurance.

- ✓ Our policy provides coverage for you while participating in community service as a volunteer.
- ✓ Coverage becomes effective at the time of your formal enrollment as a volunteer.
- ✓ This insurance is not a substitute for any insurance you may currently carry and only applies while you are performing your assignment as a volunteer in our program and while on your way to and from the volunteer site.
- ✓ Our insurance program is administered by **The Cima Companies, Inc.**

How to File a Claim:

To file a claim, you first need to see your trip coordinator and/or Saturday supervisor. If you have an accident claim, you will need a “proof of loss” form (available at www.cimaworld.com). You and the trip coordinator and/or Saturday supervisor must complete the form and mail it to CIMA. Keep a copy for your records. Submit your bills to Medicare or any other existing insurance first. Once you have their “explanation of benefits” form(s), send those to CIMA at the following address along with a copy of your “proof of loss” form:

**CIMA
1800 N. Beauregard St., Suite 100
Alexandria, VA 22311**

Yes, we are also insured in Mexico:

If you have a medical emergency in Mexico, Corazón is a member of BEMCC (Binational Emergency Medical Care Committee). BEMCC is a non-profit organization that will assist in getting you out of Mexico in case of a medical or life-threatening emergency. To learn more about BEMCC, visit their website at www.binationalemergency.org.

Please contact our office for more information: office@corazon.org or 714.547.0357

Thank you!